



webselfstorage

BUSINESS PLATFORM®

When you visit the payment portal page, you will be presented with the option to log in to an existing account, create a new account, or make a payment using a guest option (without being required to create an account). Below you will find instructions and images that will help you navigate each option.

Using the Affiliate Payment Portal – Guest Option

- 1) From the Payment Portal home page, click on the blue “Continue as Guest” link at the bottom of the login options.

Login

Email Address or Phone Number

Password

[Forgot Password?](#) Remember Me

Login

or

Create Account

Continue as Guest

Powered by **U-HAUL** SELF-STORAGE

- 2) On the next page, complete each field with its corresponding information. And click “Next”. *Please note that this information must match exactly to what was recorded in your rental agreement/contract. Failure to do so may result in the inability to successfully create an account or make a payment.*

Bill Pay

Please fill out all fields below to continue.

First Name Last Name

Storage Customer

Phone Number

(602) 780-4969

Email Address

storagecustomer123@gmail.com

Your Storage Unit Number (enter any one of the units)

1

Next

Powered by **U-HAUL** SELF-STORAGE

- 3) You will be prompted to select which unit you are attempting to make payment on. Use the drop down menu labeled “Choose your contract number” to select which contract you will be making a payment on.

Select Storage Unit

① — ② — ③

Choose Your Contract Number:

#1036846-1

- 4) Once the contract is selected, use the check boxes under the section labeled “Select Storage Unit” to select which unit you would like to make a payment on. Then click “Continue to Summary”

Select Storage Unit:

<input checked="" type="checkbox"/> 1	Balance: \$0.72 Due on 7/19/2022
---------------------------------------	-------------------------------------

Subtotal: **\$0.72**

Prepayment option is available on next screen.

[Continue to Summary](#)

- 5) Review your payment summary. This summary will show what you *currently* have due.

Payment Summary

1 2 3

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:

Prepay

Total Balance Due: **\$0.72**

[Continue to Payment](#)

- 6) You can also choose to pay future months using the “Prepay Rent Through” drop-down menu.

Payment Summary

1 2 3

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:

Prepay

0 Month(s) (through 9/1/2022)

1 Month(s) (through 9/1/2022)

2 Month(s) (through 10/1/2022)

3 Month(s) (through 11/1/2022)

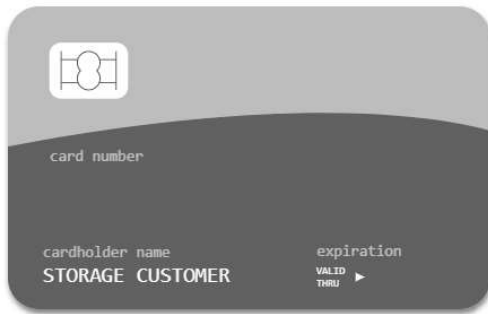
- 7) When you are ready to process your payment, click “Continue to Payment”

[Continue to Payment](#)

- 8) Enter your credit card payment information into their corresponding fields. If you already have a card saved on file, you can select it from the “Saved Cards” drop-down menu. You can also


choose to save a new card (after typing the card information into it's fields) by checking the "Save Card for Future Use" check box at the bottom of the page. Then click "Confirm & Pay".

Enter Payment Information



 Encrypted Payment

Saved Cards

Select 

Full Name

Storage Customer

Card Number

Expiration (mm/yy)

Security Code

Save Card For Future Use?

Total Balance Due:

\$0.72

Confirm & Pay \$0.72

Using the Affiliate Payment Portal – Using an Existing Account

Customers who have previously used uhaul.com to make payments can log into that existing account through the payment portal.

- 1) From the Payment Portal home page, type in the email address or phone number tied to your existing account, and its corresponding password. Then click “LogIn”

Login

Email Address or Phone Number

Password

[Forgot Password?](#) Remember Me


Login

or

Create Account

[Continue as Guest](#)

Powered by



- 2) On the next page, you will be prompted to select which unit you are attempting to make payment on. Use the drop down menu labeled “Choose your contract number” to select which contract you will be making a payment on.

Select Storage Unit

1 — 2 — 3

Choose Your Contract Number:

- 3) Once the contract is selected, use the check boxes under the section labeled “Select Storage Unit” to select which unit you would like to make a payment on. Then click “Continue to Summary”.

Select Storage Unit:

<input checked="" type="checkbox"/> 1	Balance: \$0.72 Due on 7/19/2022
---------------------------------------	-------------------------------------

Subtotal: **\$0.72**

Prepayment option is available on next screen.

Continue to Summary

- 4) Review your payment summary. This summary will show what you *currently* have due.

Payment Summary

1 — 2 — 3

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:

Total Balance Due: \$0.72

Continue to Payment

5) You can also choose to pay future months using the “Prepay Rent Through” drop-down menu.

Payment Summary

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:

Prepay

0 Month(s) (through 9/1/2022)

1 Month(s) (through 9/1/2022)

2 Month(s) (through 10/1/2022)

3 Month(s) (through 11/1/2022)

6) When you are ready to process your payment, click “Continue to Payment”

Continue to Payment

7) Enter your credit card payment information into their corresponding fields. If you already have a card saved on file, you can select it from the “Saved Cards” drop-down menu. You can also choose to save a new card (after typing the card information into it’s fields) by checking the “Save Card for Future Use” check box at the bottom of the page. Then click “Confirm & Pay”.

Enter Payment Information

Encrypted Payment

card number

cardholder name
STORAGE CUSTOMER

expiration
VALID THRU

Saved Cards
Select

Full Name
Storage Customer

Card Number

Expiration (mm/yy)

Security Code

Save Card For Future Use?

Total Balance Due: \$0.72

Confirm & Pay \$0.72

Using the Affiliate Payment Portal – Create a New Account

- 1) From the Payment Portal home page, click on the “Create Account” button

Login

Email Address or Phone Number

Password

[Forgot Password?](#) Remember Me


Login

or

Create Account

[Continue as Guest](#)

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- 2) Complete each field with its corresponding information. And click “Continue”. *Please note that this information must match exactly to what was recorded in your rental agreement/contract. Failure to do so may result in the inability to successfully create an account or make a payment.*

Create Account

Phone Number

Email Address

Password

Confirm Password

ⓘ Password must be at least 8 characters, contain a number, a lowercase, and an uppercase character.

Continue

- 3) You will be asked how you would like to verify your account. Selecting “Phone Number” will send a code to your phone via text. “Email Address” will send the code to your email. Select your option and click “Verify Account”

Create Account


We will send a verification code to the option you select:

Phone Number: (602) 760-4969

Email Address: storagecustomer321@gmail.com

Verify Account

Powered by



- 4) After a few moments you should receive a message with a verification code. Copy that code into the prompted field and click “Verify Code”.

Create Account
Verify Security Code

Enter the verification code that we sent to storagecustomer123@gmail.com. If you did not receive the email, please check your spam folder or resend the code.

Verification Code

[Resend Code](#)

[Verify Code](#)



- 8) If the account is verified successfully, you will be prompted to log in using your newly created credentials.

Login

Email Address or Phone Number

Password

[Forgot Password?](#) Remember Me

[Login](#)

or

[Create Account](#)

[Continue as Guest](#)

- 9) On the next page, you will be prompted to select which unit you are attempting to make payment on. Use the drop down menu labeled “Choose your contract number” to select which contract you will be making a payment on.

Select Storage Unit

① ————— ② ————— ③

Choose Your Contract Number:

- 10) Once the contract is selected, use the check boxes under the section labeled “Select Storage Unit” to select which unit you would like to make a payment on. Then click “Continue to Summary”.

Select Storage Unit:

<input checked="" type="checkbox"/> 1	Balance: \$0.72 Due on 7/19/2022
---------------------------------------	-------------------------------------

Subtotal: **\$0.72**

Prepayment option is available on next screen.

[Continue to Summary](#)

11) Review your payment summary. This summary will show what you *currently* have due.

Payment Summary

✔ — ② — ③

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:
Prepay ▼

Total Balance Due: **\$0.72**

Continue to Payment

12) You can also choose to pay future months using the “Prepay Rent Through” drop-down menu.

Payment Summary

✔ — ② — ③

Contract Number: #1036846-1

Unit 1

Current Month(s) Rent:	\$0.72
Services:	\$0.00
Tax:	\$0.00
Balance Due:	\$0.72

Prepay Rent Through:
Prepay ▲

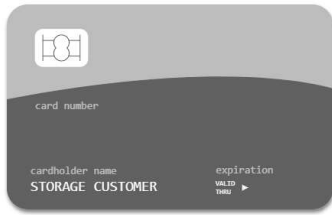
- 0 Month(s) (through 9/1/2022)
- 1 Month(s) (through 9/1/2022)
- 2 Month(s) (through 10/1/2022)
- 3 Month(s) (through 11/1/2022)

Continue to Payment

13) When you are ready to process your payment, click “Continue to Payment”

14) Enter your credit card payment information into their corresponding fields. If you already have a card saved on file, you can select it from the “Saved Cards” drop-down menu. You can also choose to save a new card (after typing the card information into it’s fields) by checking the “Save Card for Future Use” check box at the bottom of the page. Then click “Confirm & Pay”.

Enter Payment Information



 Encrypted Payment

Saved Cards

Select

Full Name

Storage Customer

Card Number

Expiration (mm/yy)

Security Code

Save Card For Future Use?

Total Balance Due:

\$0.72

Confirm & Pay \$0.72